



EKA ANANDITA KRISYUNANTA, S.KOM

IT MANAGER

📍 Denpasar, Bali | ✉️ ekananditakrisyunanta@gmail.com | ☎️ +62 817 419 2099

SUMMARY

Results-driven IT Professional with over 20 years of experience in system administration, network management, and IT infrastructure development. Proven ability to design, implement, and maintain secure, high-performance environments across macOS and Windows platforms. Skilled in VPS configuration, website development, and system integration. Demonstrated leadership in managing IT teams, driving cost efficiency, and aligning technology initiatives with business and global IT standards.

Committed to driving innovation, security, and operational excellence through effective IT leadership.

PROFESSIONAL EXPERIENCE

IT Manager – PT. Quiksilver Indonesia (May 2016 – February 2025) – Head Office, Bali

Led end-to-end IT operations across Indonesia, overseeing infrastructure, network systems, cybersecurity, and support for multi-brand environments (Quiksilver, Roxy, DC Shoes, Billabong and RVCA).

Key Responsibilities & Achievements:

- Led the development of an automation system that reduced IT department operational costs by 15%.
- Implemented preventive maintenance strategies to optimize system uptime, network performance, and resource utilization.
- Proactively identified technical and workflow issues, delivering strategic IT solutions and advising the SEA regional IT team to maintain compliance with global IT standards and corporate policies.
- Oversaw IT Service Management using JIRA, ensuring all user incidents and requests were properly logged, tracked, and resolved within SLA.
- Managed vendor relationships and procurement for IT products and services, ensuring cost-effective and reliable delivery.
- Directed IT team training and recruitment, building a high-performing support team and enhancing internal service quality.

Key Projects:

- **Jakarta Branch Office Network Setup (2009):** Designed and implemented complete network infrastructure for the new branch office.
- **Branch Office Relocation (2011):** Led IT infrastructure migration during office move from Dharmawangsa to Pondok Indah, ensuring seamless transition and minimal downtime.
- **Enterprise Network Modernization (2017):** Upgraded office-wide infrastructure across Indonesia by replacing legacy systems with Cisco Meraki access points, switches and routers, improving network stability, performance, and centralized management.
- **Head Office & Warehouse Renovation (2018):** Integrated server rooms and network infrastructure during merger with Billabong (Boardriders acquisition).
- **Cybersecurity Incident Response (2019):** Led response to a ransomware attack, successfully containing the threat and ensuring zero data loss across all client systems.
- **Disaster Recovery Center Planning (2020):** Actively involved in the design and planning of the Disaster Recovery Center (DRC), working closely with the Global IT Team to establish a secure, compliant, and resilient backup infrastructure supporting business continuity.

Technologies & Tools: Cisco Meraki, JIRA, macOS, Windows Server, VPN, Active Directory, Network Monitoring, Backup & Recovery.

PROFESSIONAL EXPERIENCE

IT Support - PT. Quiksilver Indonesia (July 2009 – April 2016) – Branch Office, Jakarta

Key Responsibilities & Achievements:

Provided comprehensive IT support for Jakarta branch office and warehouse operations, ensuring seamless business and logistics processes.

- Managed LAN/WAN, server maintenance, and end-user support across office and warehouse environments.
- Implemented and maintained Server, email, inventory systems and logistics operations.
- Coordinated with Bali Head Office IT and SEA Regional IT teams to standardize systems and ensure business continuity.
- Led hardware and software deployment.
- Maintained consistent uptime and data integrity for daily retail and warehouse transactions.

IT Officer – PT. Tripper (February 2008 – May 2009) – Head Office, Gianyar, Bali

Key Responsibilities & Achievements:

Supported IT infrastructure and operations across Indonesia offices and coordinated with the U.S. headquarters (Oxnard, CA).

- Delivered user support and helpdesk services for Bali and Jakarta offices, including remote troubleshooting with Oxnard (U.S.) team.
- Diagnosed and resolved hardware, software, and connectivity issues across Apple macOS and Windows environments.
- Managed and maintained LAN/WAN networks, ensuring stable communication links between Bali, Jakarta, and the U.S. office.
- Monitored network traffic and implemented preventive actions to minimize downtime and optimize performance.
- Provided timely remote assistance and technical documentation to support global collaboration.

Technical Support – CV. Cyber Surf Bali (May 2005 – February 2007) – Denpasar, Bali

Key Responsibilities & Achievements:

Provided technical support and IT services for clients across Bali, focusing on computer systems, networks, and website deployment.

- Designed and developed client websites using early-generation web technologies.
- Assembled and configured computer hardware and peripheral devices for business and individual clients.
- Delivered onsite technical support, preventive maintenance, and troubleshooting for customer systems.
- Provided online remote assistance to resolve software and connectivity issues efficiently.
- Configured, optimized, and troubleshooted network systems to ensure reliable internet and intranet performance.

EDUCATION

STMIK STIKOM BALI (Now ITB STIKOM Bali)

Bachelor of Computer Science (S.Kom) — Graduated July 2007

- Computer Systems Program.
- Undergraduate Thesis on "*Design and Development of a Network Simulator as an Educational Tool for Computer Networking*".

CERTIFICATIONS

Certificate of Competence – Senior Computer Network Technician

Issued by: Indonesian Professional Certification Authority (BNSP)

Valid: May 2025 – May 2028

- Collecting the technical needs of Users using the network. (J.611000.001.01)
 - Collecting network equipment data with appropriate technology. (J.611000.002.01)
 - Designing a network topology. (J.611000.003.01)
 - Designing network addressing. (J.611000.004.01)
 - Defining network device specifications. (J.611000.005.02)
 - Installing in a network cable. (J.611000.009.02)
 - Installing a wireless network. (J.611000.010.02)
 - Configuring switches on the network. (J.611000.012.02)
 - Configuring routing on network devices in one autonomous system. (J.611000.013.02)
 - Configuring routing on network devices between autonomous systems. (J.611000.014.02)
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Certificate of Competence – System Analyst

Issued by: Indonesian Professional Certification Authority (BNSP)

Valid: May 2025 – May 2028

- Applying software development methodology. (J.62SAD00.001.1)
 - Identifying the source of needs. (J.62SAD00.002.1)
 - Determining the appropriate elicitation technique. (J.62SAD00.003.1)
 - Classifying and allocating software needs. (J.62SAD00.004.1)
 - Negotiating software needs. (J.62SAD00.005.1)
 - Arranging a specification of system document needs. (J.62SAD00.006.1)
 - Arranging specifications for software environment needs. (J.62SAD00.007.1)
 - Arranging software requirements specifications. (J.62SAD00.008.1)
 - Reviewing software needs through specifications and prototypes. (J.62SAD00.009.1)
 - Carrying out model validation and user acceptance tests. (J.62SAD00.010.1)
 - Designing the software structure. (J.62SAD00.011.1)
 - Designing the User interface (UI). (J.62SAD00.013.1)
 - Designing User experience (UX). (J.62SAD00.014.1)
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CERTIFICATIONS

- Apple Certified Support Professional macOS 11 Cert Prep: 2 User Accounts (*LinkedIn*)
- Apple Certified Support Professional macOS 11 Cert Prep: 3 Data Management (*LinkedIn*)
- Apple Certified Support Professional macOS 11: 1 Installation and Configuration (*LinkedIn*)
- Avoiding Phishing Scams (*LinkedIn*)
- Migrating between Windows and Mac Computers (*LinkedIn*)
- Security Awareness Fundamentals (*KnowBe4*)
- Candidate – Cybersecurity certification (*ISC*)²
- EF Set Certificate – B1 Intermediate

ADDITIONAL INFORMATION

Technical Skills:

Networking, Apple Professional Support, Project Management, Budgeting, Recruitment, MS Office, Adobe (Illustrator, Photoshop), IT Service Management (JIRA), Video Editing (Final Cut Pro), Web Development (WordPress, PHP, phpMyAdmin, VPS, MAMP).

Languages:

English (Intermediate), Indonesian (Native).

Hobbies:

Writing, Reading, Football, Community Involvement.

REFERENCES

- Chris James – GM, PT. Quiksilver Indonesia: +62 811-3887-855 | chris,james@boardriders.com
- Paul Hutson – CEO, PT. Quiksilver Indonesia (Former): +61 438 800 973
- Mit Kalayaboon - Service Desk Manager, APM Group: +61 400 968 809 | mit.kalayaboon@gmail.com
- Glen Stewart - IT Infrastructure Manager, IXL Group: + 61 418 371 759
- Suryadi – Senior IT, PT. Tripper: +62813 8373 1301
- Putu Gede Widnyana - IT Manager, PT. Quiksilver Indonesia (Former): +62 816 4724145
- Ida Ayu Eka Saraswati – Wholesale Manager, Bamboo Blonde: +62 811-3960-8718

PORTFOLIO

- Krisyunanta.com – Personal website showcasing creative and technical project.
- Simonsbalijourney.com – Travel and lifestyle website built with a focus on content structure and responsive design.
- Magentsconstruction.com – Corporate site for a construction, emphasizing service, ROI calculator and SEO optimization.
- Kristalian.com – Website for a Bali based memorial service provider, designed with a calm aesthetic, informative layout, and mobile-friendly experiences.
- Belukab.com – Government website and data portal, involving VPS setup, CMS customization, and performance for optimization access.



No. Ijazah : 044/S1/2007

**SEKOLAH TINGGI MANAJEMEN INFORMATIKA DAN TEKNIK KOMPUTER
STMIK STIKOM BALI**

Memberikan Kepada

Eka Anandita Krisyunanta

NIM: 030010128

Lahir Pada Tanggal 24 Oktober 1985, di Denpasar

IJAZAH

Sarjana Komputer

Program Studi Sistem Komputer

Ijin Operasional

Berdasarkan Surat Keputusan Dirjen Pendidikan Tinggi

Departemen Pendidikan Nasional Republik Indonesia Nomor : 2262/D/T/2005 tanggal 11 Juli 2005

Setelah memenuhi semua persyaratan yang ditentukan, kepadanya dilimpahkan segala wewenang dan hak yang berhubungan dengan Ijazah yang dimilikinya, serta berhak memakai gelar Sarjana Komputer (S.Kom.)



Denpasar, 08 September 2007
KETUA STMIK STIKOM BALI

Drs. Dadiang Hermawan, Ak., M.M.

12983845



BADAN NASIONAL
SERTIFIKASI PROFESI
INDONESIAN PROFESSIONAL
CERTIFICATION AUTHORITY

SERTIFIKAT KOMPETENSI CERTIFICATE OF COMPETENCE

No. 62019 2139 0007127 2025

Dengan ini menyatakan bahwa,
This is to certify that,

Eka Anandita Krisyunanta, S.Kom

No. TIK.1417.00103.2025

Telah kompeten pada Bidang :
Is competent in the area of :

**Pengembangan Perangkat Lunak
Software Development**

Dengan Kualifikasi / Kompetensi :
With Qualification / Competency :

**Sistem Analis
System Analyst**

Sertifikat ini berlaku untuk: 3 (Tiga) Tahun
This certificate is valid for: 3 (Three) Years

Badung, 27 Mei 2025

Atas Nama (On Behalf of)
Badan Nasional Sertifikasi Profesi
Indonesian Professional Certification Authority
Lembaga Sertifikasi Profesi TIK Triatma Kompetensi
TIK Triatma Kompetensi Professional Certification



I Nym. Agus Haryanto, S.Sos., MM

Ketua
Chairman



12983846



BADAN NASIONAL
SERTIFIKASI PROFESI
INDONESIAN PROFESSIONAL
CERTIFICATION AUTHORITY

SERTIFIKAT KOMPETENSI CERTIFICATE OF COMPETENCE

No. 62019 2139 0007126 2025

Dengan ini menyatakan bahwa,
This is to certify that,

Eka Anandita Krisyunanta, S.Kom

No. TIK.1417.00102.2025

Telah kompeten pada Bidang :
Is competent in the area of :

**Jaringan
Network**

Dengan Kualifikasi / Kompetensi :
With Qualification / Competency :

**Teknisi Utama Jaringan Komputer
Senior Computer Network Technician**

Sertifikat ini berlaku untuk: 3 (Tiga) Tahun
This certificate is valid for: 3 (Three) Years

Badung, 27 Mei 2025

Atas Nama (On Behalf of)
Badan Nasional Sertifikasi Profesi
Indonesian Professional Certification Authority
Lembaga Sertifikasi Profesi TIK Triatma Kompetensi
TIK Triatma Kompetensi Professional Certification



I Nym. Agus Haryanto, S.Sos., MM

Ketua
Chairman





KnowBe4
Human error. Conquered.

Certificate of Achievement

Eka Anandita

has successfully completed

Security Awareness Fundamentals

July 19, 2020

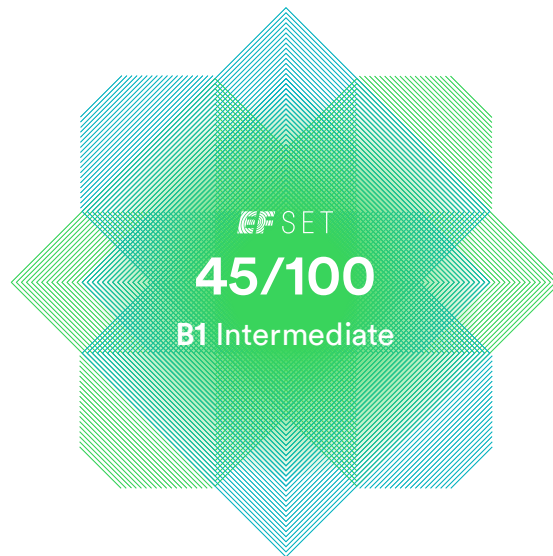




English Certificate

Eka Ditak

has successfully completed the EF SET Certificate and has earned level:



Reading



Listening

Awarded on: 16 Feb 2023

Understanding the results

EF SET	0-20	21-30	31-40	41-50	51-60	61-70	71-100
CEFR	A0 Novice	A1 Beginner	A2 Elementary	B1 Intermediate	B2 Upper Intermediate	C1 Advanced	C2 Proficient

The achieved level is **45/100** on the EF SET score scale and **B1 Intermediate** according to the Common European Framework of Reference (CEFR). The EF SET score is calculated as an average of the skill section scores.



Reading

B1 Intermediate



Listening

B1 Intermediate

cert.efset.org/jMEYbC



To Whom it May Concern

No. 044/HRD/QSI/II/2025

Reference for :

EKA ANANDITA KRISYUNANTA

This letter serves to confirm that Eka Anandita Krisyunanta was employed at PT Quiksilver Indonesia from 6 July 2009 to 11 February 2025 in the position of IT Manager based in Bali, Indonesia

Eka Anandita Krisyunanta Left the company due to resignation. We want to wish his good luck in her future endeavor

Should you require further verification of employment, please do not hesitate to contact me.

Yours Truly,



Hiralalita
PT. QUIKSILVER INDONESIA
SEA HR Manager
Bali - Indonesia 80361
Phone : 62-361-751214
Fax : 62-361-754988

PT. QUIKSILVER INDONESIA

Jl. Raya Legian No. 362 Kuta – Bali, 80361 – Po. Box 2155 Bali – Indonesia Phone: 62 361 751214 Fax: 61 361 754988

TRIPPER

FROM HARVEST TO YOUR HOME

To Whom It May Concern

This is to certify that Eka Anandita Krisvunanta has been working at TRIPPER NATURE from February 4th, 2008 until May 22nd, 2009.

During his service here, Ditak has taken various responsibility as IT Officer for Bali Office.

I found that Ditak is very responsible person and he always carries out his duty well. He help others staff and does every work assigned to his.

I have no doubt of recommending Ditak for any position and you will find that he is capable in any job.

I wish he every success on his future carrier.

Gianyar, May 22nd, 2009



IGNATIUS SURYANTO
Corporate HR & GA Manager